

# Residents Rights

- A** A resident may not be discriminated against because of race, color, religious creed, disability, handicap, ancestry, sexual orientation, national origin, age, or sex.
- B** A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment, or disciplined in any way.
- C** A resident shall be treated with dignity and respect.
- D** A resident shall be informed of the rules of the home and given 30 days written notice prior to the effective date of a new home rule.
- E** A resident shall have access to a telephone in the home to make calls in privacy. Non-toll calls shall be without charge to the resident.
- F** A resident has the right to receive and send mail.
  - Outgoing mail may not be opened or read by staff members unless the resident requests.
  - Incoming mail may not be opened or read by staff persons unless upon the request of the resident or the resident's designated person.
- G** A resident has the right to communicate privately with and access the local ombudsman.
- H** A resident has the right to practice the religion or faith of the resident's choice or not to practice any religion or faith.
- I** A resident shall receive assistance in accessing health services.
- J** A resident shall receive assistance in obtaining and keeping clean, seasonal clothing. A resident's clothing may not be shared with other residents.
- K** A resident has the right to access, review, and request corrections to the resident's record.

- L** A resident has the right to furnish his room and purchase, receive, use, and retain personal clothing and possessions.
- M** A resident has the right to leave and return to the home at times consistent with the home rules and the resident's support plan.
- N** A resident has the right to relocate and to request and receive assistance from the home in relocation to another facility.
- O** A resident has the right to freely associate, organize, and communicate with others privately.
- P** A resident shall be free from restraints.
- Q** A resident shall be compensated in accordance with State and Federal labor laws for labor performed on behalf of the home.
- R** A resident has the right to receive visitors for a minimum of 12 hours daily, 7 days per week.
- S** A resident has the right to privacy of self and possessions.
- T** A resident has the right to file complaints with any individual or agency and recommend changes in policies, home rules, and services of the home without intimidation, retaliation, or threat of discharge.
- U** A resident has the right to remain in the home, as long as it is operating with a license.
- V** A resident has the right to receive services contracted for in the resident-home contract.
- W** A resident has the right to use both the home's procedures and external procedures to appeal involuntary discharge.
- X** A resident has the right to a system to safeguard money and property.
- Y** A resident has the right to choose his/her own health care providers without limitation by the home.
- Z** A resident has the right to refuse medication.

